

Muratec provides only spare parts?

It's not, but also AMC!

Muratec participated in SIMA TEXFAIR 2009.



Do you need more information?

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We will gladly help you!

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104 Textile machinery, accessories and spare manufacturers, dealers, and distributors came together at CODISSIA TRADE FAIR COMPLEX, in Coimbatore, India.

This time, we did not just about displaying parts for visitors to see, but also to explain the importance of periodic maintenance and parts replacement, as well as to highlight important maintenance points.

We can say that we stood out by combining parts sales with maintenance service plans.

What is AMC?

MIP (MURATA MACHINERY INDIA) offers its customers an Annual Maintenance Contract (AMC), for their Muratec MACH CONER and No. 21 C Process Coners - Magazine, Bobbin Tray & Link Coners types.

An AMC involves itemised scheduled maintenance work for all components of the machine.

MIP, with its team of 25 professionals, is eager to work together with its customers to achieve their quality targets.

Why is an AMC required?

The main purpose is an improved and more effective maintenance of the customers' machines. The only way to achieve this is through timely maintenance with recommended lubricants, implemented through a proper procedure, under professional guidance.

Packages are the "face" of a spinning mills, and hence the quality and consistency of packages is a priority, which can only be brought about by the aforementioned.

How do our customers benefit from AMC?

Through a consistent and all round partnership with customers, MIP ensures a trouble - free running of the machines through constant monitoring, follow - up, and professional guidance.

Such a partnership is geared towards assisting our customers to achieve higher productivity, and better yarn and package quality.

MIP's on-line and on-time assistance to the customer helps him to achieve targets of Efficiency, Mis-Splicing, Breakage Levels, Tension Breaks, and much more, as per industry & manufacturer's standards.

An AMC also provides the mills' technicians with a platform to gain knowledge about standard maintenance and lubrication procedures, as well as a hands-on opportunity to see the results of the implementation of such procedures.



Going beyond standard procedures of maintenance and lubrication, our customers also receive the benefit of an evaluation of the machine's performance by MIP's engineers - which allows them to understand what spare parts are required to be replaced, to maintain the machine's efficiency.

Our customers' response of AMC

With the unprecedented success of the No. 21C Process Coner, and the large deliveries of the machine made over a relatively short period, many customers face a shortage of skilled and experience staffs; they have begun to realise the importance of the AMC service to maintain a high efficiency of their machines.

The customers' response is encouraging, and more and more customers are eager to take advantage of our AMC services. MIP's experiences during its AMC visits will help it to fine - tune and improve its methods further, and that is bound to result in a "Win - Win" situation for both our customers, and Muratec.



C. Bram Khan.
MURATA MACHINERY INDIA